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PRIVACY POLICY

Superpositions Studio Last updated: 20 August 2026 Bundle version: 2026-08-20

This Privacy Policy sets out what personal data Superpositions Studio collects, the purposes of that collection, the recipients with whom it is shared, and how you may exercise your rights over it. It applies to the Superpositions Studio platform, including the Company's authentication service at `auth.superpositions.studio`, the marketing site at `superpositions.studio`, and the platform application at `app.superpositions.studio`.

This Privacy Policy, the Terms of Service, and the Data Processing Agreement ("DPA") form a single versioned bundle, identified by the bundle version above. The current edition of all three documents is published at:

- Terms of Service — https://superpositions.studio/docs/terms_of_service_2026-08-20.pdf
- DPA — https://superpositions.studio/docs/dpa_2026-08-20.pdf
- Privacy Policy (this document) — https://superpositions.studio/docs/privacy_policy_2026-08-20.pdf

Section 21 of the Terms of Service ("Changes to these Terms") sets out how that versioning and re-acceptance operate; Section 13 below sets out the corresponding provisions of this Privacy Policy.

Definitions

The following terms carry the same meaning in this Privacy Policy, the Terms of Service, and the DPA wherever they are capitalized:

- **"Agreement"** means the Terms of Service, the DPA, and this Privacy Policy, read together as a single versioned bundle.
- **"Service"** means the Superpositions Studio platform, including any associated websites, applications, documentation, software, APIs, and related services.
- **"Company", "we", "us", "our"** mean SUPERPOSITION(S) LIMITED, as described in Section 1.
- **"User", "you", "your"** mean the natural or legal person who accesses or uses the Service.

- “**Credits**” means the internal usage units described in the Terms of Service.
- “**Personal Data**” has the meaning given to it in the DPA and, by extension, applicable data protection law.

1. Identity And Contact Details Of The Company

The Service is operated by:

SUPERPOSITION(S) LIMITED A company incorporated under the laws of the Republic of Cyprus Registration Number: **HE 489323** Registered address: Arch. Makariou III, 276 LARA COURT 3105, Limassol, Cyprus Contact email for privacy requests: support@superpositions.studio

For matters covered by this Privacy Policy, the Company acts as the **Data Controller**, except where it acts on behalf of a business User as a **Data Processor** under the DPA (see the DPA, Section 3.4 and Section 3.5).

2. Personal Data Collected And Purpose Of Processing

Your account and the way you use the Service are managed by the Company’s dedicated authentication service at `auth.superpositions.studio`, which is the single place across the whole Superpositions ecosystem where the following categories of Personal Data are held:

- **Email address.** This is both your account identifier and the delivery address for the one-time sign-in code described in Section 3, collected to identify your account and to enable you to sign in.
- **Given name and family name.**
- **Google account subject identifier**, present only if you choose to link a Google account for Google Sign-In (this is optional — see Section 3), together with the timestamp at which it was linked.
- **Consent records:** the timestamp at which you accepted the current bundle of the Terms of Service, the DPA, and this Privacy Policy; which bundle version you accepted; and your marketing-email preference together with the timestamp it was asked (see Section 9).
- **Academic-eligibility flag.** This value is **inferred from the domain of the email address** you registered with — for example, a recognized academic institution’s email domain — and is computed **once, at account creation**. It is **not recomputed at each sign-in**, so a later change to your email address does not retroactively change this flag.
- **Account status**, including whether your account is currently suspended, and the timestamp of your last sign-in.
- **Billing records:** your Stripe customer and subscription identifiers, your plan, your subscription and additional credit balances, and the transaction history of credits granted and spent (see Section 5 and Section 7).

The Company collects and uses this data to provide the Service to you: to authenticate you, to maintain your session, to apply your subscription and credit entitlements across every platform in the ecosystem, to bill you, to keep an auditable record of consent and administrative actions, and to comply with the Company’s own legal obligations.

For certain limited purposes — account administration, billing and credit management, fraud prevention, security monitoring, and legal and regulatory compliance — the Company acts as an independent Data Controller rather than as a Processor on a business User’s behalf, as set out in the DPA, Section 3.4. This includes the **append-only administrative audit journal** that records every administrative action taken on your account (for example, a suspension or a credit grant), so that no such action may be taken, or denied to have been taken, without a corresponding, tamper-evident record.

3. Sign-In And Sessions

The Service is **passwordless**. You sign in using one of the following, and no other:

- a one-time code, valid for five (5) minutes and usable for at most five (5) attempts, sent to the email address you provide at each sign-in; or
- Google Sign-In, which is optional and links your account to your Google identity.

Signing in creates a session, held server-side by the Company. Your browser holds only an opaque reference to that session in a cookie scoped to `.superpositions.studio` (see Section 6), not your email address, name, or any other Personal Data — so a single sign-in works across every subdomain of `superpositions.studio` in the ecosystem.

Your session ends, whichever happens first:

- you sign out (which ends the session everywhere, on every device and every platform);
- the session has been inactive for thirty (30) days (“idle timeout”); or
- ninety (90) days have elapsed since the session was created, regardless of activity in the meantime (“absolute session ceiling”).

4. How Platforms In The Ecosystem Receive Your Data

Each platform in the Superpositions ecosystem obtains a short-lived authorization token — valid for five (5) minutes — from the authentication service, and verifies that token itself against a publicly published set of verification keys (a “JSON Web Key Set”, published at <https://auth.superpositions.studio/.well-known/jwks.json>), without contacting the authentication service again for every request.

This token deliberately carries only your account identifier, your email address, the issuing service’s identity, the receiving platform’s identity, and the token’s own issued/expiry times — nothing else. It does **not** carry your name, your consent status, your academic-eligibility flag, or any billing or credit information. Those facts, when a platform needs them, are handed to that platform’s own backend directly by the authentication service over a separate, server-to-server channel that never reaches your browser, and never travel inside the token described in this section.

Entitlements and credit balances are served from this same single authentication service; accordingly, the plan, trial status, and credit balance shown to you are identical on every platform in the ecosystem.

5. Payments

All payments are processed through the Company’s third-party payment processor, Stripe. Checkout is a redirect to a page hosted by Stripe: you enter your payment details directly with Stripe, and no card data reaches the Company’s own systems at any point. Live payment processing is in effect — payments made through the Service are real transactions on real payment instruments, not test or sandboxed charges.

6. Cookies And Local Storage

This section lists every cookie and browser-storage identifier written on the three domains that make up the Service, what sets it, what it is for, and whether it is strictly necessary. **Cookiebot** is the Company’s cookie consent management platform: it is where consent is given, and where you may change your choice at any time.

`auth.superpositions.studio` writes only the two entries below, both strictly necessary — no consent banner is shown on this domain, because nothing else is written there.

`session` — **cookie**, `.superpositions.studio` Set by the Company’s own server. Purpose: the opaque session reference described in Section 3 — signing you in and keeping you signed in across the ecosystem. Strictly necessary: **Yes**.

`g_state` — **cookie**, `auth.superpositions.studio` Set by Google’s Sign-In widget (`accounts.google.com`). Purpose: remembers that you dismissed the Google One Tap sign-in prompt — the sign-in widget’s own operational state, not a separate profiling purpose. Strictly necessary: **Yes**.

The following are written on `superpositions.studio` and/or `app.superpositions.studio`, are **not strictly necessary**, and are only written after you give the corresponding consent through the Cookiebot banner.

PostHog distinct-id — `cookie` and `localStorage` on `superpositions.studio`; `localStorage` on `app.superpositions.studio`: Set by PostHog, the Company’s product-analytics provider. Purpose: product analytics (page views and events). **Session recording is enabled.** On `app.superpositions.studio`, PostHog additionally identifies you by account (your user ID, email, and first name) once you are signed in, rather than tracking you anonymously. Strictly necessary: **No** — consent-gated (“Statistics”).

Tally.so embedded-forms cookie — `superpositions.studio` and `app.superpositions.studio` Set by Tally.so, via its embedded-forms widget. Purpose: analytics run by Tally.so itself for its own embedded-forms product, on page load. Strictly necessary: **No** — consent-gated.

Chatwoot support-widget cookie — `app.superpositions.studio` (set on the widget’s own domain, `support.superpositions.tech`): Set by Chatwoot, the Company’s support-chat provider. Purpose: keeps your support-chat connection routed to the correct backend server. Strictly necessary: **No** — consent-gated.

`app.superpositions.studio` also writes the following, all strictly necessary and none shared with any third party:

Identifier	Storage	Set by	Purpose
<code>accessToken</code>	<code>localStorage</code>	The platform’s own frontend	The short-lived (about five-minute) authorization token described in Section 4, used to authorize the platform frontend’s own requests
<code>authSource,</code> <code>onboarding_completed</code>	<code>localStorage</code>	The platform’s own frontend	Functional application state (which sign-in method was used; whether onboarding is complete) — not tracking

7. Analytics And Diagnostics

PostHog provides product analytics on `superpositions.studio` and `app.superpositions.studio` only — never on `auth.superpositions.studio` — as described in Section 6, including session recording, and does not start collecting until you give statistics consent through Cookiebot.

Sentry provides error and performance diagnostics for the Service. The platform frontend’s own Sentry integration is configured to send default personally identifiable information (including your IP address) with error and performance events. The authentication service’s own Sentry integration does not set this option and defaults to not sending it.

8. Sub-processors

The following sub-processors currently process Personal Data on the Company’s behalf. This list is the same set of names, locations, and roles as the DPA’s sub-processor register (DPA, Section 10), presented here in plain language.

Who	What they do	Where	What they receive
Amazon Web Services (AWS)	Hosting, storage, and content delivery for the Company's own infrastructure	Germany (eu-central-1)	All Service data held at rest
Stripe	Payment processing and subscription billing	Cyprus (EEA) via Stripe Payments Europe, Ltd (Ireland); onward transfer to Stripe, Inc. (USA) under SCCs	Billing identity and payment data; card data never reaches the Company's own systems, since Checkout is a redirect to a Stripe-hosted page
Infomaniak	Outbound transactional email, including your one-time sign-in code	Switzerland	Your email address and the content of transactional emails
Google	Sign-In identity verification, if you choose to sign in with a Google account	Ireland via Google Ireland Limited; processed on Google's global infrastructure under the EU-US Data Privacy Framework	Your Google account identifier and the profile information needed to verify a Google Sign-In
Sentry	Error and performance diagnostics	Germany	Error events and performance traces, as described in Section 7
PostHog	Product analytics	EU cloud, reached through a first-party proxy	Usage and interaction data from the platform domains only, once you have given consent, as described in Sections 6 and 7
Chatwoot (self-hosted)	Support conversation widget, at <code>support.superpositions.tech</code> , hosted on the Company's own AWS infrastructure	Germany (eu-central-1)	Support conversation content and session identifiers, if you open the support widget
Tally.so	Embedded forms	Belgium via Tally BV; form data hosted in the EU	Form submission content for embedded forms on the platform domains

Personal Data processed by the authentication service itself is held at rest in the Company's own managed database and cache, both located in AWS eu-central-1 (Frankfurt, Germany).

Personal Data may be transferred outside the European Economic Area, including to jurisdictions that may not provide an equivalent level of data protection. Where required, such transfers are governed by Standard Contractual Clauses approved by the European Commission and/or other lawful transfer mechanisms recognized under applicable law.

9. Marketing Email

Marketing emails (discounts, product news, events, and promotional codes) are sent only if you separately opt in when you first create your account. This choice is independent of your acceptance of the Terms of

Service, the DPA, and this Privacy Policy, and may be withdrawn at any time using the unsubscribe link included in any marketing email. Withdrawing your consent does not affect your access to the Service. Withdrawal is recorded centrally by the authentication service and applies across every platform in the ecosystem, not solely the platform on which it was withdrawn. At present, the Service does not provide a means of renewing consent to receive marketing emails once such consent has been withdrawn.

10. Retention

- **One-time sign-in codes** are deleted automatically after five (5) minutes or once used, whichever comes first — they are never retained beyond that.
- **Session data** is retained according to the idle and absolute session limits described in Section 3 (thirty (30) days idle, ninety (90) days absolute), after which it is deleted.
- **Account, consent, and billing data** is retained for as long as your account exists, so that the Company may continue to provide the Service and demonstrate what you have agreed to and been charged for.
- Upon termination of your account or the Agreement, the Company shall, within a commercially reasonable timeframe and subject to technical feasibility, delete your Personal Data or make it available to you, except to the extent it must be retained for a longer period under applicable law — for example, financial and tax record-keeping obligations under Cyprus law, which require retention for six (6) years from the end of the relevant tax year, per the Cyprus Assessment and Collection of Taxes Law.

11. Your Rights And How To Exercise Them

You may exercise the following rights, to the extent permitted by applicable law, by contacting the Company at support@superpositions.studio. Requests are free of charge and shall be answered as early as possible and always within the timeframe required by law.

- **Withdraw your consent** at any time, where processing is based on consent.
- **Object to processing** carried out on a legal basis other than consent.
- **Access your data** — learn whether the Company processes your data and obtain a copy of it.
- **Verify and seek rectification** of inaccurate data.
- **Restrict the processing** of your data.
- **Have your data deleted or otherwise removed.**
- **Receive your data and have it transferred** to another controller, in a structured, commonly used, machine-readable format, where technically feasible.
- **Lodge a complaint** with your competent data protection authority.

Where your data is processed for direct marketing purposes, you may object to that processing at any time, free of charge, and without providing any justification, as set out in Section 9.

12. Additional Information For Users In Specific Jurisdictions

European Union

Legal basis of processing: the Company processes your Personal Data where you have given consent, where processing is necessary to perform its agreement with you, where required by a legal obligation to which the Company is subject, or where necessary for the Company's legitimate interests. The Company shall, on request, clarify which legal basis applies to a specific processing activity. Personal Data collected for the performance of a contract is retained until the contract has been fully performed; data collected for a legitimate interest is retained as long as needed to fulfill that interest; and, once a retention period expires, the corresponding data is deleted.

Switzerland

For Users in Switzerland, this section supersedes any conflicting information elsewhere in this document. Under the Swiss Federal Act on Data Protection, you have the right to access your Personal Data; to object to its processing (including demanding that processing be restricted, that data be deleted or destroyed, or that specific disclosures to third parties be prohibited); to receive your data and have it transferred to another controller; and to ask for incorrect data to be corrected. Requests are made using the contact details in Section 1, free of charge.

Brazil

For Users in Brazil, under the “Lei Geral de Proteção de Dados” (“LGPD”), you have the right to confirmation of the existence of processing activities, access to your personal information, rectification of incomplete or inaccurate data, anonymization or deletion of unnecessary or non-compliant data, information about the legal bases relied upon by the Company and about third parties with whom your data is shared, portability of your data (except anonymized information), deletion of data processed on the basis of your consent (subject to statutory exceptions), withdrawal of consent at any time, the right to lodge a complaint with the ANPD or consumer protection bodies, and the right to request review of decisions made solely through automated processing of your personal information that affect your interests. You shall not be discriminated against for exercising these rights. Requests are made free of charge using the contact details in Section 1.

United States

For Users who are residents of California, Virginia, Colorado, Connecticut, Utah, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota, Maryland, Indiana, Kentucky, Rhode Island, and Montana, this section supersedes any conflicting information elsewhere in this document. The Company does not sell your Personal Information and does not use it for cross-context behavioral advertising or targeted advertising. To the extent permitted by applicable law, you have the right to know whether the Company processes your Personal Information and to access it; to correct inaccurate Personal Information; to request deletion of your Personal Information; to obtain a portable copy of it; to opt out of any sale or sharing of it (the Company engages in neither); and to non-discrimination for exercising these rights. Requests are made using the contact details in Section 1; the Company shall not respond to a request unless it can verify your identity.

13. Changes To This Policy

The Company may amend this Privacy Policy, the Terms of Service, and the DPA from time to time. All three documents share a single bundle version, identified by a date (see the version at the top of this document). A material change to any one of the three documents is published as a new, dated edition of the entire bundle — never a partial or per-document update.

Every edition of this Privacy Policy, the Terms of Service, and the DPA is published at a permanent, dated URL. When a new edition is published, earlier dated editions remain available at their original URLs; they are never deleted or overwritten. If the bundle version changes after you last accepted it, you shall be shown the updated documents and asked to accept the current bundle version the next time you sign in to any platform in the ecosystem, without being signed out or having your existing session interrupted while this is pending.

Contact

SUPERPOSITION(S) LIMITED Email: support@superpositions.studio Registered address: Arch. Makariou III, 276, LARA COURT, 3105, Limassol, Cyprus.